

Admissions/Referrals

PHONE: 1-800-575-5162

TDD: 1-800-735-2964

Business Office

1-888-300-8853

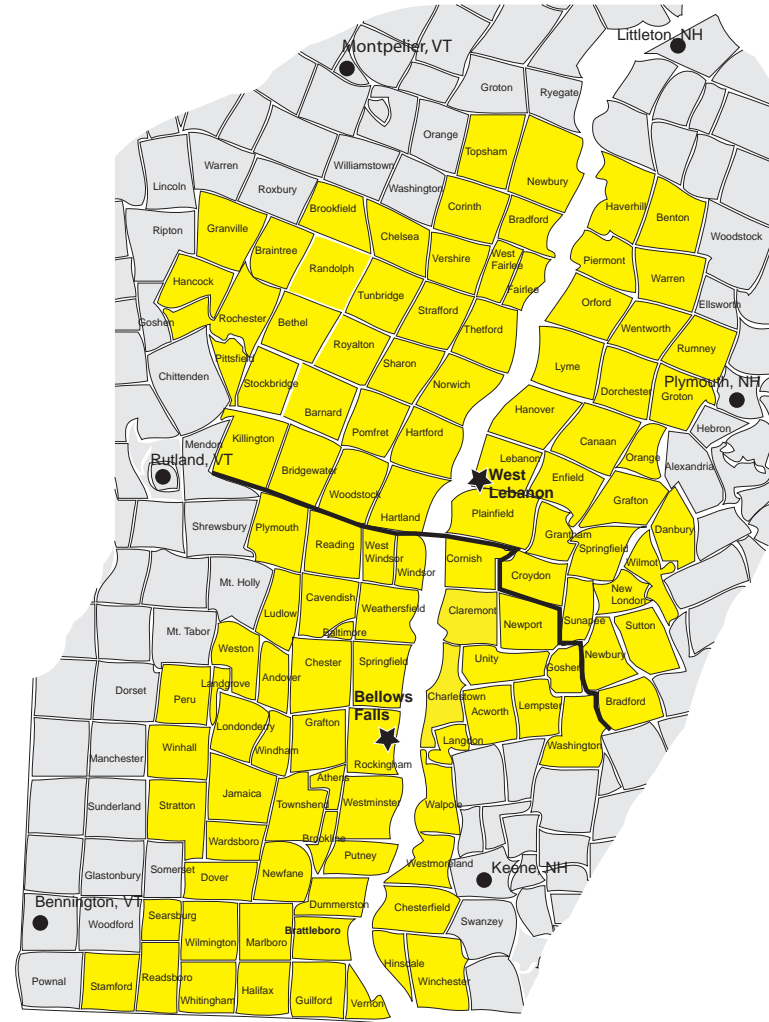
Donation Address

PO BOX 976

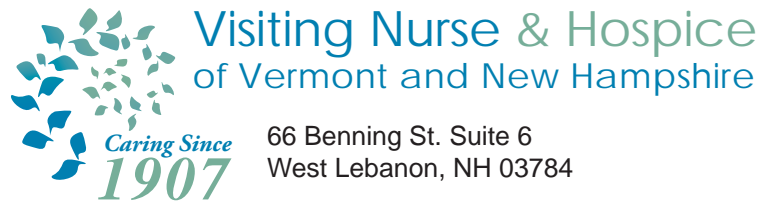
White River Junction, VT 05001

Web

www.vnavnh.org



Visiting Nurse & Hospice of Vermont and New Hampshire



66 Benning St. Suite 6
West Lebanon, NH 03784

Non Profit Org.
US Postage
PAID
White River Jct.
VT
Permit No. 120

2009 Annual Report

Financial Report

For the year ending December 31, 2009



“The VNA & Hospice was there when I desperately needed help. I want to ‘age’ in my own home, and your service will help me do that”

Income

Federal and state government payers limit reimbursement for services. Third party payers contract for services at rates below cost, so the VNAH has billing adjustments that represent shortfalls in covering the actual cost of care. The VNAH serves all who qualify, regardless of their ability to pay.

| | |
|--------------------------------------|----------------------|
| Charges for Care Provided | \$24,100,000 |
| Non-Reimbursed Charges | |
| Medicare and Medicaid | (\$3,974,000) |
| Third-party payers | (\$860,000) |
| Uninsured patients | (\$1,000) |
| Total | (\$4,835,000) |
| Net Revenue from Patient Care | \$19,265,000 |

Expenses

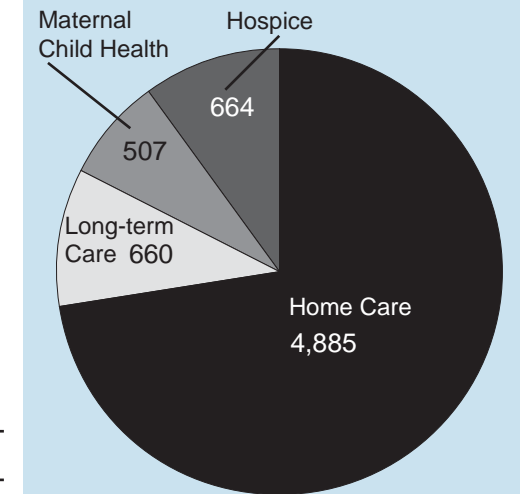
| | |
|------------------------------------|---------------------|
| Salaries and Benefits | \$11,875,132 |
| Direct Care Cost | \$3,335,375 |
| Mileage Reimbursements | \$602,663 |
| Operating Expenses | \$2,601,659 |
| Total Expenses | \$18,414,829 |
| Patient Care Operating Gain | \$850,846 |

Charitable Contributions, Grants and Investment

Private and public support helps to cover the cost of uncompensated care and enables VNAH to serve all who qualify.

| | |
|---|--------------------|
| Charitable Contributions & Memorial Gifts | \$410,179 |
| Bequests | \$181,542 |
| Grants (Foundations, United Way, Town, County, State) | \$960,431 |
| Investments | \$363,511 |
| Other Losses | (\$100,416) |
| Total Contributions, Grants and Investment | \$1,815,247 |

Patients Served (Total 6,716)



Patient Visits (Total 129,959)

